



20 April 2026

Request:

The purpose of this request is to gather data on animal rescue incidents attended by the Service, specifically, where the incident involved a vehicle (for example, rescuing animals locked in cars).

I am seeking anonymised data on the following from January 2020 to December 2025 (inclusive).

For each relevant incident, please provide the following information:

1. The date and time the incident was logged
2. A brief description or classification of the incident
3. The total duration of the incident (in hours or minutes) - eg. Pump Hours/attendance time
4. The estimated notional hourly or total cost applied to the incident (if recorded)

Please provide the information in electronic format, preferably as an Excel spreadsheet or CSV file. Please avoid sending PDFs or Word documents if possible.

If you are unable to provide the specified information:

- If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.
- If you are unable to provide the specified information exactly as requested, please provide *any* data you have that is relevant to the request and explain why the other information cannot be provided.

Response:

Data provided for 1 January 2020 – 31 December 2025.

Duration has been calculated from the time the call was answered by Fire Control until the end of the incident.

All incidents have been recorded as Special Service - Action taken - Animal assistance incidents.

Date and time of call:	Duration of incident:
15/01/2020 08:39	00:28
04/02/2020 06:33	00:28
08/07/2020 11:58	00:56
12/09/2020 16:52	00:51
09/02/2021 23:57	04:22
12/03/2021 11:52	00:20
23/01/2022 11:50	00:26
28/01/2022 14:07	01:23
02/06/2022 09:16	00:25
10/07/2022 15:52	02:28
12/07/2022 08:08	01:04
15/08/2022 05:07	00:40
01/10/2022 11:07	00:45
14/12/2022 14:59	02:14
05/03/2023 12:28	00:29
18/03/2023 14:26	01:16
24/05/2023 23:48	00:40
18/07/2023 11:40	01:13
26/09/2023 14:58	01:10
25/10/2023 07:45	00:52
20/11/2023 20:52	00:53
05/12/2023 14:45	00:42
20/05/2024 15:02	00:22
07/07/2024 13:25	00:28
07/09/2024 17:11	00:26
29/10/2024 12:04	03:48
29/05/2025 07:28	00:34
02/07/2025 13:03	00:12
12/07/2025 11:10	00:39
02/09/2025 08:23	00:32

Please note that estimates are not made of the cost of incidents.

The numerical data presented in this response is an unaudited snapshot of unpublished data sourced from "live" systems and is subject to the interpretation of the original request by the individual extracting the data.

Northamptonshire Fire and Rescue Service systems are designed primarily for the management of individual cases and not for the production of statistical information for Freedom of Information responses.

The figures provided therefore are our best interpretation of relevance of data to your request, but you should be aware that the collation of figures for ad hoc requests may have limitations and this should be taken into account when the data is used.

If you decide to write an article/use the enclosed data, we ask you to take into consideration the factors highlighted in this document so as to not mislead members of the public or official bodies or misrepresent the relevance of the whole or any part of this disclosed material.

APPEAL RIGHTS

If you are unhappy with how your request has been handled or you do not think the decision is correct, you have the right to ask for a review of the decision.

Prior to lodging a formal appeal you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

Ask to have the decision looked at again

The quickest and easiest way to have the decision looked at again is to telephone the case officer. That person will be able to discuss the decision, explain any issues and assist with any problems.

Appeal

If you are dissatisfied with the handling procedures or the decision that the Service have made under the Freedom of Information Act 2000 (the Act) regarding access to information, you can lodge an appeal with the Service to have the decision reviewed.

Appeals should be made in writing within 20 days of receipt of your reply and either emailed to freedomofinformation@northants.police.uk or addressed to:

Freedom of Information Manager

Information Unit

Darby House

Darby Close

Park Farm Industrial Estate

Wellingborough

NN8 6GS

Where possible the Service will aim to respond to your appeal within 20 working days.

However, meeting this time scale will depend upon the circumstances and complexity of the issue.

The Information Commissioner

After lodging an appeal with the Service, if you are still dissatisfied with the decision, you may make an application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make an application to the Information Commissioner please visit their website at www.ico.org.uk Alternatively, telephone or write to:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF Phone: 0303 123 1113