



1 April 2026

Request:

For each of the following calendar years respectively 2025, 2024, 2023, 2022 and 2021:

1. How many fire engines in your fleet have been damaged by potholes, including damage to tyres, wheels, steering alignment? What has the repair cost been?
2. How many times has a fire engine been taken out of service to be checked after pot hole related damage?
3. Have there been any incidents where a pothole related problem has delayed the response to a 999 call? Can you please supply examples.
4. Has your organisation successfully claimed compensation for pothole related damaged to your fire engines – and if so how much compensation was received?

Response:

1. Searches were conducted within Northamptonshire Fire and Rescue Service to locate the information and we can confirm that NFRS does not hold any information relating to your request. By way of further explanation, damage is not recorded as pothole specific, for example crews would just record a flat tyre or damage to a tyre wall.
2. Searches were conducted within Northamptonshire Fire and Rescue Service to locate the information and we can confirm that NFRS does not hold any information relating to your request.
3. N/A
4. N/A

Northamptonshire Fire and Rescue Service systems are designed primarily for the management of individual cases and not for the production of statistical information for Freedom of Information responses.

The information provided therefore is our best interpretation of relevance of information to your request, but you should be aware that the collation of information for ad hoc requests may have limitations and this should be taken into account when the information is used.

If you decide to write an article/use the enclosed data, we ask you to take into consideration the factors highlighted in this document so as to not mislead members of the public or official bodies or misrepresent the relevance of the whole or any part of this disclosed material.

APPEAL RIGHTS

If you are unhappy with how your request has been handled or you do not think the decision is correct, you have the right to ask for a review of the decision.

Prior to lodging a formal appeal you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

Ask to have the decision looked at again

The quickest and easiest way to have the decision looked at again is to telephone the case officer. That person will be able to discuss the decision, explain any issues and assist with any problems.

Appeal

If you are dissatisfied with the handling procedures or the decision that the Service have made under the Freedom of Information Act 2000 (the Act) regarding access to information, you can lodge an appeal with the Service to have the decision reviewed.

Appeals should be made in writing within 20 days of receipt of your reply and either emailed to freedomofinformation@northants.police.uk or addressed to:

Freedom of Information Manager

Information Unit

Darby House

Darby Close

Park Farm Industrial Estate

Wellingborough

NN8 6GS

Where possible the Service will aim to respond to your appeal within 20 working days.

However, meeting this time scale will depend upon the circumstances and complexity of the issue.

The Information Commissioner

After lodging an appeal with the Service, if you are still dissatisfied with the decision, you may make an application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make an application to the Information Commissioner please visit their website at www.ico.org.uk Alternatively, telephone or write to:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF Phone: 0303 123 1113