**19 March 2026**

**Request:**

Regarding the Mobile Data Terminal (MDT) systems used by your service, as well as related technologies. … I kindly request the following details:

Supplier and Contract Information:

- The name of the current supplier for your MDT software (e.g., Airbus, 3tc, or others).
- The start and end dates of the contract.
- The total value of the contract, as well as the number of licenses currently in use.
- The annual contract value, if available.
- If the solution was sourced through another organisation (e.g., the council or a consortium), please provide details of that organisation.

**Response:**

- Airbus
- 01/11/2025-31/10/2029
- £75,040, number of licences unknown
- £18,760
- CCS VAS

Northamptonshire Fire and Rescue Service systems are designed primarily for the management of individual cases and not for the production of statistical information for Freedom of Information responses.

The figures provided therefore are our best interpretation of relevance of data to your request, but you should be aware that the collation of figures for ad hoc requests may have limitations and this should be taken into account when the data is used.

**APPEAL RIGHTS**

If you are unhappy with how your request has been handled or you do not think the decision is correct, you have the right to ask for a review of the decision.

Prior to lodging a formal appeal you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

Ask to have the decision looked at again

The quickest and easiest way to have the decision looked at again is to telephone the case officer. That person will be able to discuss the decision, explain any issues and assist with any problems.

**Appeal**

If you are dissatisfied with the handling procedures or the decision that the Service have made under the Freedom of Information Act 2000 (the Act) regarding access to information, you can lodge an appeal with the Service to have the decision reviewed.

Appeals should be made in writing within 20 days of receipt of your reply and either emailed to freedomofinformation@northants.police.uk or addressed to:

**Freedom of Information Manager**
**Information Unit**
**Darby House**
**Darby Close**
**Park Farm Industrial Estate**
**Wellingborough**
**NN8 6GS**

Where possible the Service will aim to respond to your appeal within 20 working days. However, meeting this time scale will depend upon the circumstances and complexity of the issue.

**The Information Commissioner**

After lodging an appeal with the Service, if you are still dissatisfied with the decision, you may make an application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make an application to the Information Commissioner please visit their website at www.ico.org.uk Alternatively, telephone or write to:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF Phone: 0303 123 1113