



## Northamptonshire Fire and Rescue Service

**11 May 2023**

Northamptonshire Fire and Rescue Service FOI 2283/23 - Number of Calls Attended by Each Station in 2022

### **Request:**

i would like to receive information about how many calls each station received in the time of January 1st to December 31st of 2022 (not appliance, just every call that particular station received, including standby moves), in the format of

station - call

for example

The Mounts - 400

Mereway - 300

Etc

### **Response:**

Searches have been conducted in relation to your request, and I can confirm that the following information is held.

Please note: Stations do not receive calls - the control centre does. Vehicles are dispatched according to who can respond the most quickly with an appropriate vehicle and crew. Incidents may involve more than one crew/appliance.

The below data are the number of mobilisations from each of our stations, however there will be occasions where they will be attending the same incident but from different stations. So – the total number will in fact be mobilisations of appliances by station and will be much higher than the number of incidents.

This data includes Appliances and rescue vehicles. It excludes Officer cars, water carriers and other “support” vehicles.





## Northamptonshire Fire and Rescue Service

Data for period 1 January to 31 December 2022.

Station	2022
01 The Mounts	1306
02 Towcester	76
03 Woodford Halse	12
04 Daventry	356
05 Long Buckby	56
06 Guilsborough	54
07 Brixworth	44
08 Brackley	145
09 Moulton	819
10 Mereway	808
11 Kettering	626
12 Corby	825
13 Rothwell	150
14 Oundle	66
15 Thrapston	64
16 Raunds	93
17 Burton Latimer	154
18 Desborough	109
19 Earls Barton	125
20 Wellingborough	822
21 Irthlingborough	223
22 Rushden	257

The numerical data presented in this response is an un-audited snapshot of un-published data sourced from "live" systems and is subject to the interpretation of the original request by the individual extracting the data. The figures provided therefore are our best interpretation of relevance of data to your request, but you should be aware that the collation of figures for ad hoc requests may have limitations and this should be taken into account when the data is used.

Northamptonshire Fire and Rescue Service  
Service Headquarters  
Darby House  
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NN8 6GS  
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t. 01604 797000





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Due to the different methods of recording information across fire services, a specific response from one service should not be seen as an indication of what information could be supplied (within cost) by another. Systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. For this reason responses between services may differ, and should not be used for comparative purposes.

If you decide to write an article / use the enclosed data we would ask you to take into consideration the factors highlighted in this document so as to not mislead members of the public or official bodies, or misrepresent the relevance of the whole or any part of this disclosed material.

### APPEAL RIGHTS

If you are unhappy with how your request has been handled or you do not think the decision is correct, you have the right to ask for a review of the decision.

Prior to lodging a formal appeal you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

### Ask to have the decision looked at again

The quickest and easiest way to have the decision looked at again is to telephone the case officer. That person will be able to discuss the decision, explain any issues and assist with any problems.

### Appeal

If you are dissatisfied with the handling procedures or the decision that the Service have made under the Freedom of Information Act 2000 (the Act) regarding access to information, you can lodge an appeal to have the decision reviewed.

Appeals should be made in writing within 20 days of receipt of your reply and either emailed to [freedomofinformation@northants.police.uk](mailto:freedomofinformation@northants.police.uk) or addressed to:

**Freedom of Information Manager**

**Information Unit**

**Northamptonshire Police Headquarters**

**Wootton Hall**

**Northampton**

**NN4 0JQ**

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Where possible the Service will aim to respond to your appeal within 20 working days. However meeting this time scale will depend upon the circumstances and complexity of the issue.

### The Information Commissioner

After lodging an appeal with the Service, if you are still dissatisfied with the decision, you may make an application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make an application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) Alternatively, telephone or write to:

### Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Phone: 0303 123 1113

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