



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our Ref: SL005/NFRS2022-108-108/JC
Your Ref: N/A
Date: 01 September 2022
 If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2022-108-108)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 03 August 2022. Our response is provided below:

Q1 Please would you provide me with percentages per year for the past five years of the following requests responded to late, after the statutory timescale had passed:

- a. Freedom Of Information (FOI) requests*
- b. Subject Access Requests (SAR)*

Please refer to the table provided below which shows the last full five years of data:

Year	Type	Percentage overdue
2021	FOIs	18%
	SARs	0%
2020	FOIs	14%
	SARs	0%
2019	FOIs	31%
	SARs	0%
2018	FOIs	15%
	SARs	0%
2017	FOIs	19%
	SARs	0%

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2022-108-108.

Yours sincerely
 Service Information Team

Continued/...2



If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Team Leader
Northamptonshire Fire and Rescue Service
Darby House
Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF