



## Northamptonshire Fire and Rescue Service

**Please ask for:** Service Information Team Leader  
**Tel:** 01604 797000  
**Our Ref:** SL005/NFRS2022-107-107/RS  
**Your Ref:** N/A  
**Date:** 31 August 2022  
If you have any difficulty in obtaining the above telephone number please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk).

### **Re: Request for information (our ref: NFRS2022-107-107)**

I am writing in response to your request for information under the Freedom of Information Act 2000, received 03 August 2022. Our response is provided below:

*The ICT documents required are the most recent update (2022 onwards documents)*

*Q1 Please provide your ICT/IM&T/IS Strategy; the IT department strategy or plans, highlighting their current and future objectives.*

Please refer to the attached document titled Joint Digital Strategy 2022-27.

*Q2 Please provide the ICT organisation chart; a visual document that presents the structure of the IT department.*

Please refer to the attached document titled Digital and Technology structure. This shows the Digital and Technology department structure which is a joint function between Northamptonshire Fire and Rescue Service (NFRS), Northamptonshire Police and the Northamptonshire Office of the Police, Fire and Crime Commissioner (OPFCC).

*Q3 Please provide the ICT annual or Business Plan; like the ICT strategy but is more annually focused.*

We do not have such a document. The Enabling Strategies that underpin the Digital Strategy are currently being drafted and are anticipated for approval towards the end of the year.

*Q4 Please provide the ICT Capital Programme/budget; a document that shows financial budgets on current and future projects.*

Please refer to the table on page 2 for the Capital programme/budget for NFRS.

Continued/...2



<b>NCFRA (Fire) Capital Programme Scheme</b>	<b>Planned 2022-23</b>
Technology applications/capabilities	
SAN Cluster	£0
SQL Environment	£25,000
Cloud adoption	£0
Web and Proxy	£30,000
Privileged Access Management (PAM)	£15,000
Routers and Switchers (Network)	£180,000
M365 (Projects)	
Intranet – FirePlace update	£80,000
Storage Replacement	£25,000
Operational applications (Projects)	
RFID Scanners	£60,000
VP and RI CFRMIS Modules	£40,000
Upgrade to FireWatch Cloud (RAPPEL replacement)	£50,000
Tranman replacement	£40,000
MDT on appliances	£238,000
Equipment refresh	
CDC hardware refresh	£60,000
Laptops and Peripherals replacement programme	£81,000
Ivanti	£10,000
Station End Equipment	£90,000
Digital radios	£130,000
Control room systems (Projects)	
Control room (ICC and CAD)	£74,000

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2022-107-107.

Yours sincerely  
Service Information Team

If you are unhappy with the response, you can ask the Service to review it. To do this, please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk) or alternatively write to the address below:

Service Information Team Leader  
Northamptonshire Fire and Rescue Service  
Darby House  
Darby Close  
Park Farm Industrial Estate  
Wellingborough  
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF