



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our Ref:
Your Ref: N/A
Date: 04 July 2022
If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2022-77-77)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 07 June 2022. Our response is provided below:

Q1 Is Miquet software currently used in your organisation?

No, Northamptonshire Fire and Rescue Service (NFRS) do not use Miquet.

Q2 What fleet management system do you use?

We use Tranman (Civica) in NFRS.

Q2a What is the annual cost of this system?

The costs is £32,000.00 per annum.

Q2b Who is responsible for the procurement of such systems?

Within NFRS, this responsibility lies with the Head of Transport and Logistics.

Q3 Do you have a system that manages your equipment maintenance and tracks the asset location on-board your vehicles?

Yes, NFRS does have this type of system.

Q3a What is the annual cost of this system?

The cost to NFRS is £33,080 for two years.

Q3b Who is responsible for the procurement of this system?

Within NFRS, this responsibility lies with the Head of Transport and Logistics.

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Q3c *What is the name of the system?*

The system used within NFRS is RedKite.

Q4 *Do you have a system that manages and tracks your Personal Protective Equipment (PPE)?*

This is managed through our provider's virtual portal.

Q4a *Is your PPE personal issue or pooled issue?*

It is personal issue.

Q4b *Who is responsible for this?*

Our Equipment Team lead on PPE within NFRS but the responsibility for procurement lies with the Head of Transport and Logistics.

Q5 *Do you have a system that manages your hydrants upkeep and location?*

NFRS use the system ScCapture (by Airbus) which has a hydrant management add on to map hydrant locations and manage defects/repairs.

Q5a *Is your current hydrant system still supported?*

Yes, the above system referenced in Q5 is still supported.

Q6 *What system do you use for stock control (stock issuing)?*

NFRS use RedKite for this purpose.

Q6a *Who is responsible for this?*

Within NFRS, this responsibility lies with the Head of Transport and Logistics.

Q7 *What are your plans to improve asset management?*

Improvement of asset management within NFRS is under constant review.

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2022-77-77.

Yours sincerely
Service Information Team

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Darby House, Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF