



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our Ref:
Your Ref: N/A
Date: 14 June 2022

If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2022-78-78)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 13 June 2022. Our response is provided below:

Q1 *What was the average wait time between receiving a request to attend an incident and your firefighters arriving to a scene for each year 2018, 2019, 2020, 2021, 2022 (each year separately)?*

We are exempting this under Section 21 of the Act [Information already reasonably accessible] as the average time between time of call and attendance to an incident is the response time; averages for Northamptonshire Fire and Rescue Service (NFRS) are publicly available from the Home Office's fire statistics data tables > [FIRE1001: Average response times by location and fire and rescue authority/geographical category](#).

From within the data table, navigate to the tab titled 'FIRE1001', select 'Enable Editing' from the toolbar and change the drop-down menu option from 'England' to 'Northamptonshire', allow time for the data to update, this will then show average response times to incidents attended by NFRS up to 2020/21. Data for the period 2021/22 will be published in due course and therefore we are exempting that period under Section 22 of the Act [Information intended for future publication].

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2022-78-78.

Yours sincerely
Service Information Team

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Team Leader
Northamptonshire Fire and Rescue Service
Darby House, Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS

Northamptonshire Fire and Rescue Service
Service Headquarters
Darby House
Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS
w. www.northantsfire.gov.uk
t. 01604 797000

Continued/...2



If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF