



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our Ref:
Your Ref: N/A
Date: 14 June 2022

If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2022-67-67)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 13 May 2022. Our response is provided below:

Please can you send Northamptonshire Fire and Rescue Service's (NFRS) Local Area Network (LAN) contract, which may include the following:

- *Support and maintenance e.g. switches, router, software etc*
- *Managed - if this includes services than just LAN*

Q1 Is the contract type managed or maintenance?

NFRS' contract type is for maintenance.

Q2 Existing supplier: Who is the current supplier?

NFRS' current supplier is Spitfire.

Q3 Annual spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.

The average spend for NFRS is £85,000 per annum.

Q4 Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

NFRS' contract covers 600 users.

Q5 Number of sites: What is the number of sites where equipment is supported by each contract?

There are 28 sites within NFRS.

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Northamptonshire Fire and Rescue Service
Service Headquarters
Darby House
Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS
w. www.northantsfire.gov.uk
t. 01604 797000



Q6 *What is the hardware brand of the LAN equipment?*

NFRS uses the hardware brand Cisco.

Q7 *Please provide me with a brief description of the overall contract.*

The contract is for the provision of WAN services and maintenance of the Customer End (CE) hardware.

Q8 *What is the duration of the contract is and can you please also include any extensions this may include.*

NFRS' current contract duration is 3 years.

Q9 *When does the contract expire?*

NFRS' current contract is due to end in September 2023.

Q10 *When will the organisation be planning to review the contract?*

NFRS will be reviewing this contract imminently.

Q11 *Who is the responsible officer? Please provide their contact details including name, job title, contact number and email address?*

The responsible officer is Dan Cooper, Head of Technical Support, contact number: 03000 111 222 and email address: dan.cooper@northants.police.uk

If the LAN maintenance is included in-house please include the following information:

Q12 *What is the hardware brand of the LAN equipment?*

Please refer to the answer provided for Q6.

Q13 *Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*

Please refer to the answer provided for Q4.

Q14 *What is the number of sites (estimated/actual) the LAN covers?*

Please refer to the answer provided for Q5.

Q15 *Who within the organisation is responsible for LAN? Please provide me with contact details including name, job title, contact number and email address?*

Please refer to the answer provided for Q11.

If the contract is managed by a 3rd party e.g. Can you please provide the supplier details.

N/A, NFRS' contract is not managed by a 3rd party.

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2022-67-67.

Yours sincerely
Service Information Team

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Team Leader
Northamptonshire Fire and Rescue Service
Darby House
Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF