



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our Ref:
Your Ref:
Date: 06 June 2022
If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk

Re: Request for information (our ref: NFRS2022-53-53)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 28 April 2022. Our response is provided below:

Please could you provide information regarding the Fire and Rescue Service's use of the following software and datasets? For each can you please detail:

- *The number and types of licenses held*
- *The price of these licenses (choose from the following options: 1) Less than £10,000, 2) £10,000 to £25,000, 3) £25,000 to £40,000 and 4) Over £40,000)*
- *The renewal date or contract length of the licenses held*

The systems and software contained within this response are all acquired under corporate/service-wide licences and do not have specific individual licences within them.

Q1 What is the the product name and provider of your incident recording software?

- Incident Reporting Dashboard: 3tc Software Ltd
- Spend: £25,000 to £40,000
- Current term: 1 year
- Next renewal date: 01 November 2022

Q2 What is the product name and provider of any Hydrant Management software?

- Sc Capture Water Supply: Airbus Defence and Space Ltd
- Spend: Over £40,000, but this covers a variety of licences included in one contract
- Next renewal date: 01 December 2023
- Current term: 3 years

Q3 What is the product name and provider of your risk management software?

- CFRMIS (this software is a Community Fire Risk Management Information System which managing our prevention and protection risks)
- Spend: £10,000 to £25,000
- Next renewal date: 31 March 2023
- Current term: 3 years

Continued/...2



Q4 *What is the product name and provider of any Geographical Information System (GIS)?*

Northamptonshire Fire and Rescue Service (NFRS) do not directly hold a contract for any GIS.

Q5 *What is the product name and provider of any Gazetteer software?*

NFRS do not directly hold a contract for any Gazetteer software.

Q6 *What is the product name and provider of your Mobile Data Terminal (MDT) software?*

- Safe Command Suite: Airbus Defence and Space Ltd (this is part of the contract provided for Q2)

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2022-53-53.

Yours sincerely
Service Information Team

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Team Leader
Northamptonshire Fire and Rescue Service
Darby House
Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF