



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our Ref:
Your Ref:
Date: 21 March 2022
If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2022-21-21)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 21 February 2022. Our response is provided below:

I would be most grateful if you would provide me, under the Freedom of Information Act, the following information regarding your facilities management approach.

Q1 *Which software solution(s) are used to manage your Corporate property/Assets including Facilities Management (CAFM)? When is this contract expected to expire and are you expecting to extend or renew this contract?*

We do not have a software solution which manages CAFM within Northamptonshire fire and Rescue Service (NFRS).

Q2 *What was the actual contract value(s) of each contract?*

N/A, please refer to answer provided for Q1.

Q3 *Who is the senior officer (outside of procurement) responsible for this contract?*

N/A, please refer to answer provided for Q1.

Q4 *How are facilities management services (hard FM, soft FM or TFM) handled across your estate?*

NFRS has a combination of an in-house team and the use of contractors.

Q5 *If any services are outsourced, which services and to which suppliers?*

We are exempting this under Section 21 of the Act [Information already reasonably accessible] as contracts for services which are outsourced are publicly available via our website: www.northantsfire.gov.uk > About us > Publication of Information > Lists and registers > Our registers > [NFRS Contracts Register](#).

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Q6 What are the start dates and durations of these contracts, and which services are included in each?

Please refer to our Contracts Register referenced in the answer provided for Q5.

Q7 Is there an extension clause in the contract(s) and if so, what is the duration of the extension?

Please refer to our Contracts Register referenced in the answer provided for Q5.

Q8 Has a decision been made yet on whether the contract(s) are being either extended or renewed?

Decisions and outcomes of extensions/renewals of contracts will be available from our Contracts Register referenced in the answer provided for Q5.

Q9 What is the job title of the senior officer (outside of procurement) responsible for the contract(s)?

The post which is responsible for such contracts is the Joint Head of Estates and Facilities.

Q10 Do you utilise any outsourced helpdesk or FM integrator services? If so, with which supplier(s)?

No, NFRS does not utilise any outsourced helpdesk or FM integrator services.

Q11 Are you looking to commission any estate condition surveys this year?

NFRS are not looking to commission any estate condition surveys this year.

Q12 Typically what type of fire related safety services would you outsource? Fire Risk Assessments, Compartmentation Surveys, Fire Strategy Development etc.

We would outsource equipment servicing and replacements.

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2022-21-21.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Darby House
Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF