



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our Ref:
Your Ref:
Date: 03 March 2022
If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2022-15-15)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 08 February 2022. Our response is provided below:

Q1a What is the number of times fire/rescue services in your region were called by a university student since the beginning of September 2020?

Northamptonshire Fire and Rescue Service (NFRS) do not hold this information. There is not a specific category on our mobilising system to record whether a call was received from a university student.

Q1b What is the number of times fire/rescue services in your region were called by a university student between the beginning of September 2019 and the end of February 2020?

N/A, please refer to the answer provided for Q1.

Q2a What is the number of times fire/rescue services in your region attended a university student's accommodation (including private property, such as student houses) since the beginning of September 2020?

NFRS would not record if an incident was at a private residence being used as a student accommodation. We can however identify halls of residence; since 01 September 2020, NFRS has attended 27 incidents at student halls of residence. These consisted of 18 false alarms, 6 fires and 3 special services. At the 6 fire incidents there was one where there was an injury. On this occasion first aid was given at scene. The injury was a seizure and not fire related. The 3 special services were all lift releases with no injuries were sustained (these fit into the rescued but no injuries category).

Q2b What is the number of times fire/rescue services in your region attended a university student's accommodation (including private property, such as student houses) between September 2019 and the end of February 2020?

During the period 01 September 2019 – 28 February 2020, NFRS has attended 7 incidents at student halls of residence. These were all false alarm incidents with no injuries.

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Q2c *What is the number of injuries (broken down into categories where the patient was attended to at a scene, where the patient was sent to hospital, and deaths) from such incidents since the beginning of September?*

Please refer to answer provided for Q2a.

Q2d *What is the number of injuries (broken down into categories where the patient was attended to at a scene, where the patient was sent to hospital, and deaths) from such incidents between the beginning of September 2019 and the end of February 2020?*

Please refer to answer provided for Q2b.

Q3a *What is the number of times fire/rescue services in your region were called by the general population since the beginning of September 2020?*

In the Incident Recording System (IRS) only incidents are recorded with the source of the call, there is no difference between the number of calls and the number of incidents so the following responses are treated as one and the same, our response is based on incidents rather than calls received as a separate item, please refer to answer provided for Q3c and Q3d.

Q3b *What is the number of times fire/rescue services in your region were called by the general population between the beginning of September 2019 and the end of February 2020?*

Please refer to explanation provided for Q3a and responses under Q3c and Q3d.

Q3c *What is the number of times fire/rescue services in your region attended a scene since the beginning of September 2020?*

Since the beginning of September 2020, NFRS has attended 7,242 incidents, of which 5,161 were from personal landlines, mobiles or the Police.

Q3d *What is the number of times fire/rescue services in your region attended a scene between the beginning of September 2019 and the end of February 2020?*

During the period 01 September 2019 – 28 February 2020, NFRS has attended 2,731 incidents of which 1,973 were from personal landlines, mobiles or the Police.

Q3e *What is the number of injuries (broken down into categories where the patient was attended to at a scene, where the patient was sent to hospital, and deaths) from such incidents since the beginning of September 2020?*

Please refer to the table below:

Category	Severity	Total
Fatal	-	52
Injury (incl. rescue with injury)	First aid given at scene	48
	Victim went to hospital, injuries appear to be serious	128
	Victim went to hospital, injuries appear to be slight	282

Q3f What is the number of injuries (broken down into categories where the patient was attended to at a scene, where the patient was sent to hospital, and deaths) from such incidents between the beginning of September 2019 and the end of February 2020?

From 01 September 2019 to 28 February 2020 there were 319 incidents where there were a total of 385 victims. This includes figures of where a rescue was effected. Excluding "Rescues and when precautionary checks were recommended to only include injuries, please refer to the table below:

Category	Severity	Total
Fatal	-	26
Injury (incl. rescue with injury)	First aid given at scene	31
	Victim went to hospital, injuries appear to be serious	60
	Victim went to hospital, injuries appear to be slight	133

Please bear in mind that for the difference in the periods requested (one being for 6 months the other 17 months), the larger timescale will also cover student holiday periods. Any injuries reported cover all incident types including Road Traffic Collisions (RTCs), they are not just related to our attendance to fires.

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2022-15-15.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Darby House
Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF