



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our Ref:
Your Ref: N/A
Date: 10 February 2022

If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2022-10-10)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 27 January 2022. Our response is provided below:

I wish to submit a request to the organisation around your hosting contract(s) with 3rd party providers. The type of contract I wish to see is for dedicated hosting - managed environment. Not all of these will be applicable to the organisation. For the different types of hosting services, can you provide me with the following information:

Q1 *What is the type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?*

The type of hosting within Northamptonshire Fire and Rescue Service (NFRS) is cloud-hosting.

Q2 *Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?*

Within NFRS only one service is hosted which is Microsoft 365, procured via Softcat.

Q3 *What is the annual contract value for each contract?*

The annual contract value for Microsoft 365 is £155k per annum.

Q4 *What is the type of cloud environment?*

It is a public cloud.

Q5 *What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.*

NFRS' original contract start date was 01 November 2019.

Q6 *What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.*

NFRS' expiry date of the contract is 31 October 2022.

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Q7 *When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.*

NFRS will review the contract during March/April 2022.

Q8 *What is the contract period in years? Please include whether the agreement has any extension periods?*

The duration of NFRS' contract is 3 years with no extension period.

Q9 *What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better.*

The services provided are hosted applications (Microsoft 365).

Q10 *Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.*

The responsible person for the contract outlined above is Clare Chambers, Chief Digital Officer: Clare.chambers@northants.police.uk

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2022-10-10.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Darby House
Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF