



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our Ref:
Your Ref: N/A
Date: 08 November 2021

If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2021-93-108)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 18 October 2021. Our response is provided below:

Q1 How many agency staff were employed by the service in the financial year 2020-21?

In Northamptonshire Fire and Rescue Service (NFRS) there were 2 agency staff employed during the financial year 2020-21.

Q2 How much did the Service spend on agency staff in the financial year 2020-21?

NFRS spent £45,620.09 on agency staff during the financial year 2020-21.

Q3 Does the Service have a contract to supply temporary staff in place currently? If so who is contracted to supply temporary staff?

NFRS do not currently have a contract in place.

Q4 Does the Service operate any Preferred Supplier Agreement for agency staff? If so when is this due to be retendered?

NFRS does not currently operate a Preferred Supplier Agreement for agency staff.

Q5 Has the Service used any employment agency to fill any permanent vacancies in the financial year 2020-21? If so, how much was spent on agency finder's fees and which agencies were used to supply staff?"

NFRS have used an employment agency to fill permanent vacancies within the financial year 2020-21; the agency used was ViQU. Spend with this supplier is accessible from our [website](#) > About us > [Publication of Information](#) > What we spend and how > NFRS spends > Expenditure exceeding £500: [2021-2022 spend](#) > [April 2021](#) and [May 2021](#) (the spend referenced is for the 2020-21 period but invoices were received and processed in the following months).

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If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2021-93-108.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Darby House
Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF