



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our Ref: N/A
Your Ref: 13 September 2021
Date:

If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2021-72-79)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 13 August 2021. Our response is provided below:

The following questions are in regards to office and building cleaning, the Service contract that is focussed around office, commercial and building cleaning services:

Q1 Who is the supplier/provider of the services?

The supplier to Northamptonshire Fire and Rescue Service (NFRS) is Solo Service Group.

Q2 What is the total annual spend?

NFRS' total annual spend for office and building cleaning is £105,530.80.

Q3 Provide a description of the services provided under this contract, please include information if other services are included under the same contract.

Solo Service Group provide daily cleaning of all NFRS sites.

Q4 What is the number of sites the contract covers?

There are 23 buildings in total.

Q5 What is the start date of the contract?

The current contract was extended for 12 months on 01 September 2021.

Q6 What is the end date of the contract?

The current contract is due to end on 31 August 2022.

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Q7 What is the duration of the contract? Please include information on any extension periods.

The Solo Service Group contract is for 12 months.

Q8 Who within the organisation is responsible for the contract? Name, job title, contact number and email address.

The person responsible in NFRS for the office and building cleaning contract is Gill Ruff, Facilities Manager, telephone contact is via Northamptonshire Police's non-emergency line 101 and email address: gill.ruff@northants.police.uk.

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2021-72-79.

Yours sincerely
Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Darby House
Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF