



## Northamptonshire Fire and Rescue Service

**Please ask for:** Service Information Team Leader  
Tel: 01604 797000  
Our Ref: SL005/NFRS2021-71-78/RM  
Your Ref: N/A  
Date:

If you have any difficulty in obtaining the above telephone number please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk).

### **Re: Request for information (our ref: NFRS2021-71-78)**

I am writing in response to your request for information under the Freedom of Information Act 2000, received 12 August 2021. Our response is provided below:

*Q1 I would like the Service to provide me with details of the Retained/On-Call fire appliances availability over the most recent 12-month period, stipulating the amount of time these appliances were 'off the run' (unavailable) to respond to an emergency.*

*I would like these details to be broken down into the number of hours per month that an appliance has been unavailable on a station-by-station basis and expressed as a percentage figure.*

Please refer to attached Excel spreadsheet titled NFRS2021-71-78Data.

*Q2 In addition, and if possible, could the reason why the appliances were unavailable be included: i.e., lack of crew; lack of Officer in Charge; lack of driver etc?*

Unfortunately due to the way in which the data is stored/presented here in Northamptonshire Fire and Rescue Service we are unable to export and collate the reasons for unavailability.

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2021-71-78.

Yours sincerely  
Service Information Team Leader

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If you are unhappy with the response, you can ask the Service to review it. To do this, please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk) or alternatively write to the address below:

Service Information Manager  
Northamptonshire Fire and Rescue Service  
Darby House  
Darby Close  
Park Farm Industrial Estate  
Wellingborough  
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF