



## Northamptonshire Fire and Rescue Service

**Please ask for:** Service Information Team Leader  
**Tel:** 01604 797000  
**Our Ref:**  
**Your Ref:** N/A  
**Date:** 05 May 2021  
If you have any difficulty in obtaining the above telephone number please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk).

### **Re: Request for information (our ref: NFRS2021-34-37)**

I am writing in response to your request for information under the Freedom of Information Act 2000, received 06 April 2021. Our response is provided below:

*Q1 Please provide your ICT/IM&T/IS Strategy - the IT department strategy or plans, highlights their current and future objectives.*

We are exempting this under Section 21 of the Act [Information already reasonably accessible]. The ICT strategy for Northamptonshire Fire and Rescue Service (NFRS) is published on our [website](#) > About us > Publication of information > Policies and procedures > [Our Strategies](#).

*Q2 Please provide your ICT organisation chart - a visual document that presents the structure of the IT department, please include name and job titles. If this cannot be sent, please work towards a structure with job titles.*

Please find attached a PDF copy of the ICT structure within NFRS.

*Q3 Please provide your ICT annual or business plan - like the ICT strategy but is more annually focused.*

Our ICT department does not have an annual business plan; they work on improvement actions which are set out to support our internal Service Improvement Plan and [NFRS' Integrated Risk Management Plan \(IRMP\)](#). Disclosure of those improvement actions into the public domain would potentially cause a risk to our IT security.

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*Q4 Please provide your ICT Capital Programme/budget - a document that shows financials budget on current and future projects.*

We are exempting this under Section 21 of the Act [Information already reasonably accessible]. Financial information for NFRS is published on the [Northamptonshire Office of the Police, Fire and Crime Commissioner \(OPFCC\) website](#) under 'Information and Transparency' > Our information > [Financial information](#) > Northamptonshire Commissioner Fire and Rescue Authority – financial information > [Fire and Rescue Budget 2021-22](#) and [Fire and Rescue Authority Capital Strategy 2019/20 – 2022/23](#). NFRS does not have a separate ICT Capital programme; ICT is referenced within the documents listed.

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2021-34-37.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk) or alternatively write to the address below:

Service Information Manager  
Northamptonshire Fire and Rescue Service  
Darby House  
Darby Close  
Park Farm Industrial Estate  
Wellingborough  
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF