



## Northamptonshire Fire and Rescue Service

**Please ask for:** Service Information Team Leader  
**Tel:** 01604 797000  
**Our ref:**  
**Your ref:** N/A  
**Date:** 16 April 2021  
If you have any difficulty in obtaining the above telephone number please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk).

### **Re: Request for information (our ref: NFRS2021-28-31)**

I am writing in response to your request for information under the Freedom of Information Act 2000, received 17 March 2021. Our response is provided below:

*Q1 How many reports did you receive from whistleblowers in 2019 and in 2020?*

Northamptonshire Fire and Rescue Service (NFRS) received no reports from whistleblowers in 2019 and 2020.

*Q2 How many people do you have in your organisation that are trained/permited to take reports from whistleblowers?*

NFRS have 8 members of staff who have received whistleblowing training.

*Q3 What training have the people in question number 2 received in whistleblowing?*

Trained staff were provided with a half-day course with NFRS' advice line provider.

*Q4 What cost, if any, was there for this training?*

There was no additional cost involved in this training as it is part of our contract.

*Q5 Which organisation delivered each course?*

The course was delivered by Protect – The Whistleblowing Charity.

*Q6 What is the name of the person that arranged this training and what is their email address?*

The training was organised by one of NFRS' project managers, any enquiries relating to this topic should be directed to [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk).

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*Q7 What methods do you have for whistleblowers to contact a person that is authorised to take their report and what are the specific details of these, i.e., email addresses, telephone numbers etc?*

Whistleblowers can contact authorised personnel via email or phone and details are accessible to them internally via NFRS' contact list and policy. The method for external Whistleblowers is via [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk) or 01604 797000.

*Q8 What are the email addresses for the people authorised to receive whistleblower reports?*

Internal reporting lines are for employees only. Externally Whistleblower reports are directed to the Assistant Chief Fire Officer via [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk)

*Q9 How many whistleblowers have left the organisation within 12 months of making a report?*

There have been no members of staff who have left the Service within 12 months of making a report.

*Q10 How many whistleblowers have made an allegation of 'detriment' against your organisation?*

There have been no instances of allegations of detriment made against NFRS.

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2021-28-31.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk) or alternatively write to the address below:

Service Information Manager  
Northamptonshire Fire and Rescue Service  
Service Headquarters  
Darby House  
Darby Close  
Park Farm Industrial Estate  
Wellingborough  
NN8 6GS

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF