



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our Ref:
Your Ref: N/A
Date: 15 March 2021
If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2021-20-22)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 15 February 2021. Our response is provided below:

Q1 How many racism complaints have been made against your fire and rescue service and its staff since 2015? Please break this down by each calendar year between 2015 and 2020 in terms of: complaints from members of the public, complaints from staff members, and whether the complaint was upheld by the organisation.

Northamptonshire Fire and Rescue Service (NFRS) has received no racism complaints during the period requested.

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2021-20-22.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Moulton Logistics Centre
Moulton Way
Northampton
NN3 6XJ

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If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF