



## Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader  
Tel: 01604 797000  
Our Ref:  
Your Ref: N/A  
Date: 02 February 2021  
If you have any difficulty in obtaining the above  
telephone number please email  
[enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk).

### **Re: Request for information (our ref: NFRS2021-04-05)**

I am writing in response to your request for information under the Freedom of Information Act 2000, received 05 January 2021. Our response is provided below:

*Q1 Do you use a Learning Management System (LMS) within your organisation?*

Northamptonshire Fire and Rescue Service (NFRS) use a program called 'Moodle' to host our training materials and a program called 'Redkite' as our recording system.

*Q2 If yes, which organisation supplies this product/service to you?*

Moodle is supplied and hosted by Hampshire Fire and Rescue Service and Redkite is provided by Redkite Systems Ltd.

*Q3 Is your LMS supplied on a contract basis?*

The contract terms are 12 months. Costs are approximately £14,950 per annum depending on number of users for Moodle and Redkite costs £16,780 per annum.

*Q4 If yes, please confirm when the current contract comes to an end*

The current Redkite contract is due to end in September 2021 and the current Moodle contract is due to end in October 2021.

*Q5 Do you receive any other services from your LMS supplier? E.g. eLearning content*

No, but we have purchased eLearning packages and host them on our Moodle site and we also host nationally produced eLearning packages on our Moodle site.

*Q6 Who is the key decision-maker for the aforementioned products/services? If possible, please provide their contact details*

This responsibility in NFRS for our LMS sits with our Training Manager, Mick Berry who can be contacted by email: [maberry@northantsfire.gov.uk](mailto:maberry@northantsfire.gov.uk)

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If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2021-04-05.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk) or alternatively write to the address below:

Service Information Manager  
Northamptonshire Fire and Rescue Service  
Moulton Logistics Centre  
Moulton Way  
Northampton  
NN3 6XJ

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF