



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader

Tel: 01604 797000

Our Ref:

Your Ref: N/A

Date: 24 September 2020

If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2020-231-263)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 17 September 2020. Our response is provided below:

Q1 What are the names of the current suppliers for the command and control system for mobilising appliances when 999 is called at Northamptonshire Fire and Rescue Service (NFRS)?

The current supplier for NFRS is Capita.

Q2 What are the dates of when the contracts will need to be renewed?

NFRS' current contract is due to be renewed in 2023.

Q3 What is the amount of licences available at the current moment?

NFRS currently have 8 licences.

Q4 What is the value paid per annum to suppliers?

The annual value is £35k.

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2020-231-263.

Yours sincerely

Service Information Team Leader

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If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Moulton Logistics Centre
Moulton Way
Northampton
NN3 6XJ

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF