



## Northamptonshire Fire and Rescue Service

**Please ask for:** Service Information Team Leader

Tel: 01604 797000

Our Ref:

Your Ref: N/A

Date: 24 September 2020

If you have any difficulty in obtaining the above telephone number please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk).

### **Re: Request for information (our ref: NFRS2020-220-249)**

I am writing in response to your request for information under the Freedom of Information Act 2000, received 18 August 2020. Our response is provided below:

*These questions relate to hosting contract(s) with 3<sup>rd</sup> party providers. The type of contract requested:*

- 1. Dedicated hosting - Managed environment*
- 2. Co-Location - hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.*
- 3. Cloud Hosting - Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.*

*Q1 What is the type of hosting – Dedicated, Co-location, Cloud Hosting, Other?*

Northamptonshire Fire and Rescue Service (NFRS) utilise dedicated hosting.

*Q2 Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?*

The supplier for NFRS is Jump Media.

*Q3 What is the annual contract value for each contract?*

The annual contract value with Jump Media is £3,000.

*Q4 What type of cloud environment?*

- **Private Cloud** - a distinct and secure cloud based environment in which only the specified client can operate.
- **Public Cloud** - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.
- **Hybrid** - integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

The cloud environment for NFRS is a public cloud.

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Q5 *What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.*

NFRS' contract agreement with Jump Media was initiated in 2018.

Q6 *What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.*

NFRS' contract agreement with Jump Media is due to expire in 2021.

Q7 *When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.*

NFRS will be reviewing this contract before the end of this year (2020).

Q8 *What is the contract period in years? Please include whether the agreement has any extension periods?*

NFRS' contract period with Jump Media is 3 years.

Q9 *What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better.*

The services provided by Jump Media is to host the NFRS website and provide technical support when required.

Q10 *Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.*

The person responsible for this contract is NFRS' Information and Communication Systems Manager Simon Iddon. Contact details are: 01604 797044 and [siddon@northantsfire.gov.uk](mailto:siddon@northantsfire.gov.uk)

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2020-220-249.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk) or alternatively write to the address below:

Service Information Manager  
Northamptonshire Fire and Rescue Service  
Moulton Logistics Centre  
Moulton Way, Northampton  
NN3 6XJ

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner  
Wycliffe House  
Water Lane, Wilmslow  
Cheshire, SK9 5AF