



## Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader  
Tel: 01604 797000  
Our ref:  
Your ref: N/A  
Date: 17 June 2020  
If you have any difficulty in obtaining the above telephone number please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk).

### **Re: Request for information (our ref: NFRS2020-183-207)**

I am writing in response to your request for information under the Freedom of Information Act 2000, received 20 May 2020. Our response is provided below:

*For each of the different contracts below:*

- A) Office and building cleaning – Service contract that is focussed around office, commercial and building cleaning services*
- B) Lift service and maintenance – Service contract for lift service and maintenance*
- C) Food – Service contract that is focussed around catering services*
- D) General waste services contracts – The organisation's primary general waste service contract*
- E) Laundry services where clothes and linen can be washed and ironed*

*Can you please provide me with the following information:*

- 1. Who is the supplier/provider of the services?*
- 2. What is the total annual spend? – the spend should only relate to each of the service contracts*
- 3. Provide a description of the services provided under the contract please include information if other services are included under the same contract.*
- 4. What is the number of sites the contract covers?*
- 5. What is the start date of the contract?*
- 6. What is the end date of the contract?*
- 7. What is the duration of the contract? Please include information on any extension periods.*
- 8. Who within the organisation is responsible for each of these contracts? Name, job title, contact number and email address.*

*A) Office and building cleaning – Service contract that is focussed around office, commercial and building cleaning services.*

*Q1 Who is the supplier/provider of the services?*

The supplier to Northamptonshire Fire and Rescue Service (NFRS) is Solo Service Group.

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Q2 *What is the total annual spend?*

NFRS' total annual spend for office and building cleaning is £97,396.68.

Q3 *Provide a description of the services provided under this contract, please include information if other services are included under the same contract.*

Solo Service Group provide daily cleaning of all NFRS sites.

Q4 *What is the number of sites the contract covers?*

There are 23 buildings in total.

Q5 *What is the start date of the contract?*

The current contract started on 01 September 2017.

Q6 *What is the end date of the contract?*

The current contract is due to end on 31 August 2021.

Q7 *What is the duration of the contract? Please include information on any extension periods.*

The Solo Service Group contract is 3 years, a further year extension has been included.

Q8 *Who within the organisation is responsible for the contract? Name, job title, contact number and email address.*

The person responsible in NFRS for the office and building cleaning contract is David Dawes, Facilities Manager, 01604 797000, [ddawes@northantsfire.gov.uk](mailto:ddawes@northantsfire.gov.uk)

B) *Lift service and maintenance – Service contract for lift service and maintenance.*

There are no lifts on NFRS premises and therefore we do not have a contract for lift servicing or maintenance.

C) *Food – Service contract that is focused around catering services.*

Catering requirements are requested on an ad-hoc basis, there are no contracts in place. The catering provision is to be withdrawn from NFRS therefore no contract will be put in place for future requirements.

D) *General waste services contracts – the organisation's primary general waste service contract.*

Q1 *Who is the supplier/provider of the services?*

The supplier to NFRS is Veolia.

Q2 *What is the total annual spend?*

NFRS' total annual spend for general waste services is £12,078.

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Q3 *Provide a description of the services provided under this contract, please include information if other services are included under the same contract.*

Waste management of all NFRS sites.

Q4 *What is the number of sites the contract covers?*

There are 23 buildings in total.

Q5 *What is the start date of the contract?*

NFRS do not hold this data as the initial contract was taken out by Northamptonshire County Council (NCC) when NFRS came under their governance arrangements.

Q6 *What is the end date of the contract?*

The current contract is due to end on 30 April 2021.

Q7 *What is the duration of the contract? Please include information on any extension periods.*

Due to not holding the initial contract start date, we are unaware of the full duration of the contract.

Q8 *Who within the organisation is responsible for the contract? Name, job title, contact number and email address.*

The person responsible in NFRS for the general waste services contract is David Dawes, Facilities Manager, 01604 797000, [ddawes@northantsfire.gov.uk](mailto:ddawes@northantsfire.gov.uk)

E) *Laundry services where clothes and linen can be washed and ironed.*

Q1 *Who is the supplier/provider of the services?*

The suppliers to NFRS are:

- Ward Workwear
- Johnsons Workwear
- Bristol Uniforms

Q2 *What is the total annual spend?*

NFRS' total annual spend relating to laundry services and roller linen towels only between April 2019 and March 2020 was £45,196.82, split between the suppliers is as follows:

- Ward Workwear – Laundry and cleaning uniforms = £1,181.39
- Johnsons – Coverall contract and roller towel rental = £18,560.67
- Bristol uniforms – Laundry fire trousers and coats = £25,454.76

Q3 *Provide a description of the services provided under this contract please include information if other services are included under the same contract.*

Laundry services, roller towel supply, washing of Personal Protective Equipment (PPE).

Q4 *What is the number of sites the contract covers?*

There are 23 sites in total.

Q5 *What is the start date of the contract?*

Details are provided below for NFRS suppliers of laundry services:

- Ward Workwear – there is no contract in place
- Johnsons Workwear – there is no contract in place
- Bristol Uniforms – the current contract started on 04 March 2019

Q6 *What is the end date of the contract?*

Details are provided below for NFRS suppliers of laundry services:

- Ward Workwear – there is no contract in place
- Johnsons Workwear – there is no contract in place
- Bristol Uniforms – the current contract is due to end on 01 March 2027

Q7 *What is the duration of the contract? Please include information on any extension periods.*

For the suppliers of NFRS laundry services, this is not applicable for Ward Workwear and Johnson Workwear as no contracts are in place. The duration of the Bristol Uniforms contract is 8 years.

Q8 *Who within the organisation is responsible for each of these contracts? Name, job title, contact number and email address.*

The person responsible in NFRS for laundry services is John Vella, Fleet Manager, 01604 797000, [jvella@northantsfire.gov.uk](mailto:jvella@northantsfire.gov.uk)

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2020-183-207.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk) or alternatively write to the address below:

Service Information Manager  
Northamptonshire Fire and Rescue Service  
Moulton Logistics Centre  
Moulton Way  
Northampton  
NN3 6XJ

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF