



## Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader  
Tel: 01604 797000  
Our ref:  
Date: 02 April 2020  
If you have any difficulty in obtaining the above telephone number please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk).

### **Re: Request for information (our ref: NFRS2020-169-192)**

I am writing in response to your request for information under the Freedom of Information Act 2000, received 11 March 2020. Our response is provided below:

*Q1 Can you please confirm if you are using the Microsoft Office 365 solution in your IT environment?*

Northamptonshire Fire and Rescue Service (NFRS) do not currently use Microsoft Office 365.

*Q2 If so, how do you currently back up your Office 365 data? If it is backed up please confirm which software or service solution you currently have in place.*

N/A, please refer to answer provide for Q1.

*Q3 If a system or service is in place to backup NFRS's Office 365 environment can you confirm the retention period the data is stored for?*

N/A, please refer to answer provide for Q1.

*Q4 Who in NFRS is responsible for the protection of your critical data?*

In NFRS, our Information and Communications Systems Manager is responsible for data security.

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2020-169-192.

Yours sincerely

Service Information Team Leader

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If you are unhappy with the response, you can ask the Service to review it. To do this, please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk) or alternatively write to the address below:

Service Information Manager  
Northamptonshire Fire and Rescue Service  
Moulton Logistics Centre  
Moulton Way  
Northampton  
NN3 6XJ

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF