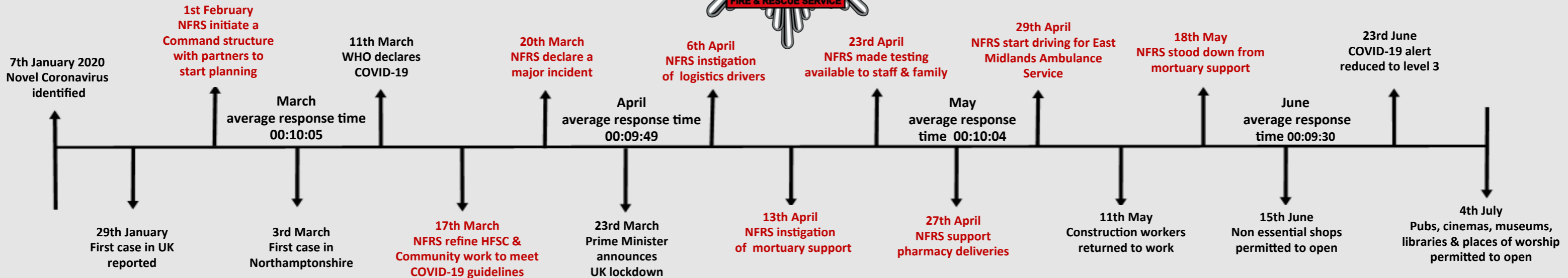


Our response



to COVID-19

* Data captured between 16th March—4th July 2020 (as per timeline)



150

In February, NFRS dedicated members of staff who attended over 150 internal and multi-agency strategic and tactical meetings as part of the command, control & co-ordination for the COVID-19 response.

This ensured we delivered our core services and assisted in the multi-agency effort to keep people safe.



Training was brought forward and completed for **14** On-call firefighters and **2** new fire control operators, to provide additional resilience.

16

20

New Wholetime Firefighter recruits were trained.



1499



During the peak time of the pandemic, a total of **3267** calls to control were received. They mobilised to 1499 incidents.

Fire control also maintained 3 on duty **99.2%** of the time between mid March until the end of June.

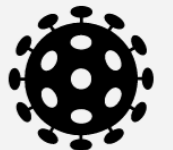


741

Fire Protection Officers carried out 741 Remote Audits to support a revised Risk Based Inspection Program. Supporting Care Homes, Schools and industry. Continuing physical visits where required.

40

COVID-19 Alerts produced



#NorthantsTogether



1684



A total of 1684 hours given to extra driving support. **984** hours logistics van distribution, delivering PPE, equipment & supplies and **700** hours driving for East Midlands Ambulance Service. We also provided approximately **1984** hours over **248** days support, between NGH & KGH to the temporary mortuary in Wollaston.

2553

We offered support to pharmacies by delivering medication and prescriptions to people in the community, making **2553** deliveries in total.



*This data was captured from 16th March—13th July 2020

6%

During the peak of the pandemic we had **34** members of staff off, related to COVID-19. With an establishment of 549, that means only **6%** of the workforce were off at one time.

520

Very High Risk HFSCs completed



We refined our prevention work to support those at greatest risk, continuing to provide advice on the telephone and continue visits to people at highest risk from fire or arson threat. We have also made a total of **22** Safeguarding referrals.

78

Telephone calls offering safety advice



15

As we were unable to do school visits, we had **15** live and scheduled videos which supported the primary school curriculum. These reached an estimated **167K** followers.

150

Wellbeing calls to our staff that were off sick and to the **44** volunteers who supported EMAS and the mortuary.



Throughout the whole COVID-19 period we had 44 sick with symptoms, 55 self-isolating and we tested 47 members of staff, **5** of which tested positive.