st Data captured between 16th March—4th July 2020 (as per timeline)

March

average response time

00:10:05

1st February NFRS initiate a

**Command structure** 

with partners to

start planning

## Our response

11th March

WHO declares

COVID-19



29th April 23rd April **NFRS start driving for East** NFRS made testing Midlands Ambulance

Service

18th May NFRS stood down from mortuary support

23rd June COVID-19 alert

reduced to level 3 average response time 00:09:30

29th January First case in UK reported

3rd March First case in Northamptonshire

17th March NFRS refine HFSC & Community work to meet **COVID-19** guidelines

23rd March **Prime Minister** announces **UK lockdown** 

average response time

00:09:49

13th April **NFRS** instigation of mortuary support

27th April **NFRS** support pharmacy deliveries

May

average response

time 00:10:04

available to staff & family

11th May **Construction workers** returned to work

15th June Non essential shops permitted to open

4th July Pubs, cinemas, museums, libraries & places of worship permitted to open

7th January 2020

**Novel Coronavirus** identified

> In February, NFRS dedicated members of staff who attended over 150 internal and multi-agency strategic and tactical meetings as part of the command, control & co-ordination for the COVID-19 response.

This ensured we delivered our core services and assisted in the multi-agency effort to keep people safe.



completed

Training was brought forward and completed for 14 On-call firefighters and 2 new fire control operators, to provide additional resilience.

**New Wholetime** Firefighter recruits were trained.



20th March

NFRS declare a

major incident

1499



During the peak time of the pandemic, a total of 3267 calls to control were received. They mobilised to 1499 incidents.

Fire control also maintained 3 on duty 99.2% of the time between mid March until the end of June.



741



Fire Protection Officers carried out 741 Remote Audits to support a revised Risk Based Inspection Program. Supporting Care Homes, Schools and industry. Continuing physical visits where required.

COVID-19 Alerts produced



## **#NorthantsTogether**



We maintained an average

appliance availability of

Throughout this period of the pandemic allowing us to respond to any emergency and assist other agencies with the wider community response.



**NFRS** instigation

of logistics drivers



A total of 1684 hours given to extra driving support. 984 hours logistics van distribution, delivering PPE, equipment & supplies and 700 hours driving for East Midlands Ambulance Service. We also provided approximately 1984 hours over 248 days support, between NGH & KGH to the temporary mortuary in Wollaston.

**2553** 

We offered support to pharmacies by delivering medication and prescriptions to people in the community, making 2553 deliveries in total.

This data was captured from 16th March—13th July 2020

During the peak of the pandemic we had 34 members of staff off, related to COVID-19,

With an establishment of 549, that means only 6% of the workforce were off at one time.

Throughout the whole COVID-19 period we had 44 sick with symptoms, 55 selfisolating and we tested 47 members of staff, 5 of which tested positive.

Very High Risk **HFSCs** 

Checks

We refined our prevention work to support those at greatest risk, continuing to provide advice on the telephone and continue visits to people at highest risk from fire or arson threat. We have also made a total of 22 Safeguarding referrals.

Telephone calls offering safety advice



As we were unable to do school visits, we had 15 live and scheduled videos which supported the primary school curriculum. These reached an estimated 167K followers.

Wellbeing calls to our staff that were off sick and to the 44 volunteers who supported EMAS and the mortuary.