



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our ref:
Your ref: N/A
Date: 03 February 2020

If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2020-148-167)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 20 August 2019. Our response is provided below:

For each of the different types of cyber security services listed below:

- 1. Standard Firewall (network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats*
- 2. Anti-virus software application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.*
- 3. Microsoft Enterprise Agreement - is a volume licensing package offered by Microsoft.*

Can you please provide me with the following:

Q1 Who is the existing supplier for this contract?

Northamptonshire Fire and Rescue Service (NFRS) use Softcat for all requested above.

Q2 What does the organisation annually spend for each of contract?

For the standard firewall and anti-virus software (1 and 2), the annual spend is £10k and for the Microsoft Enterprise Agreement (3) the annual spend is £137k.

Q3 What is the description of the services provided for each contract? Please do not just state firewall.

For 1 and 2, the services provided are UTM Firewall and for number 3, this is an ESA M3 agreement.

Q4 Primary brand (only applies to contract 1 and 2)

Sophos are the primary brand used by NFRS.

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Q5 *What is the expiry date of each contract?*

For 1 and 2, the expiry date is December 2022 and for number 3 the expiry date is November 2022.

Q6 *What is the start date of each contract?*

For 1 and 2, the start date of the contract was December 2019 and for number 3 the start date of the contract was November 2019.

Q7 *What is the contract duration of contract?*

The duration of all contracts (for 1, 2 and 3) is 3 years.

Q8 *Who is the responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.*

The Information and Communications Systems Manager is responsible for each of the contracts requested. This is Simon Iddon who can be contacted via 01604 797000, email address: siddon@northantsfire.gov.uk

Q9 *What is the number of licenses (only applies to contract 3)*

NFRS has 500 licences.

If I can be of any further assistance, please do not hesitate to contact me quoting reference NFRS2019-148-167.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Moulton Logistics Centre
Moulton Way
Northampton
NN3 6XJ

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF