



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our ref:
Your ref: N/A
Date: 12 February 2020
If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2020-146-164)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 24 January 2020. Our response is provided below:

Q1 What First Aid training and Mental Health training, if any, do you provide to your staff?

Operational personnel are trained in Immediate Emergency Care (IEC), this is revalidated every 2 years by station based, IEC Instructors. These are trained and upskilled by East Midlands Ambulance Service (EMAS). There are also some Northamptonshire Commissioner Fire and Rescue Authority (NCFRA) Fire Staff who are First Aid at Work trained, this again is delivered by the IEC Instructors (in-house).

There is no formal mental health training for all staff however, there are approximately 15 members of staff who form our Wellbeing Support Team, who have been trained by Kind Minds. We have also recently trained approximately 12 personnel as family liaison officers. This training was a one-off course delivered by Sancus Solutions Ltd.

When it comes to mental health services we have an Employee Assist Programme (EAP) which offers counselling and treatments for mental health issues. We also have Kind Minds who deliver our Post Traumatic Stress Disorder (PTSD) treatment to all employees. The Wellbeing Team are trained to deal as a triage service.

Q2 Who is the current provider of First Aid training and Mental Health training to your staff and what is the contract expiry date?

EMAS is our current provider for IEC training, we do not have a contract but a Memorandum of Understanding (MoU) of collaborative working.

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Q3 *What is the name of the person responsible at your organisation for First Aid training and Mental Health training?*

John Peden (Training Delivery and Specialist Training Manager) is the responsible lead for IEC training. Our Health and Safety Adviser, Jo Davis is the contact for mental health services.

If I can be of any further assistance please do not hesitate to contact me quoting reference NFRS2020-146-164.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Moulton Logistics Centre
Moulton Way
Northampton
NN3 6XJ

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF