



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader

Tel: 01604 797000

Our ref:

Your ref: N/A

Date: 08 November 2019

If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2019-100-110)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 11 October 2019. Our response is provided below:

Q1 How many call outs have you received over the last three years broken down by month?

Please refer to the table below which shows the total number of all incident calls received by Northamptonshire Fire and Rescue Service (NFRS):

Month	2017	2018	2019 (year to date)
January	422	414	422
February	427	392	411
March	452	436	398
April	536	369	486
May	519	568	431
June	502	494	436
July	547	718	541
August	458	493	479
September	412	509	474
October	488	441	Data not yet available to report on
November	454	466	N/A
December	436	422	N/A
Total	5,653	5,722	4,078

Q2 How many house fires were caused as a result of the below during December over the last three years?

NFRS does not record the information in the categories originally requested, these are ignition sources, they are not the item that first ignited for example, a Christmas tree would not spontaneously combust; it would catch fire due to something else igniting it. Therefore please refer to the table below which shows how many accidental dwelling fires were attended by NFRS during December in each of the last 3 years in the categories recorded on our Incident Recording System (IRS):

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Cause of fires during December	2016	2017	2018
Apparatus – batteries, generators	0	0	1
Camping stove	1	0	0
Candles	1	6	0
Central heating / hot water	1	1	1
Chimney	2	1	0
Cooker including oven	9	12	11
Deep fat fryer	2	0	0
Dishwasher	0	2	0
Extractor fan	0	1	0
Fairy lights	0	1	0
Flammable chemicals	1	0	0
Grill / toaster	1	1	2
Heating / fire	4	4	1
Matches	0	0	5
Microwave oven	1	0	1
Not known	1	0	0
Oil / incense burners	1	1	0
Other	0	1	0
Other appliance or equipment	0	0	1
Other cooking appliance	0	1	0
Power source	1	0	0
Ring / hot plate (separate appliance)	0	2	1
Smoking materials	2	3	3
Spot lights	0	1	0
Spread from secondary fire	1	0	0
Tumble fryer	2	0	0
Washing machine	0	0	1
Wiring, cabling, plugs	3	2	2
Total	34	40	30

If I can be of any further assistance please do not hesitate to contact me quoting reference NFRS2019-100-110.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Moulton Logistics Centre
Moulton Way
Northampton
NN3 6XJ

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House, Water Lane
Wilmslow
Cheshire
SK9 5AF