



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our ref:
Your ref: N/A
Date: 15 October 2019
If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Re: Request for information (our ref: NFRS2019-87-98)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 16 September 2019. Our response is provided below:

Q1 Has your service appointed a Single Point of Contact (SPoC) for National Operational Learning (NOL), as recommended in [these](#) guidelines?

Yes we have an appointed NOL SPoC as part of our Operational Learning process.

Q2 If so, when were they appointed? If more than one person has held the position please indicate when the first person was appointed.

A NOL SPoC was appointed in 2017 when requested by the NOL programme.

Q3 How many learning incidents has your SPoC (or your FRS) shared through the NOL platform?

To date we have not shared any incidents and outcomes on NOL as we considered there was no wider national learning. However each month all published NOL reports are reviewed and considered at our Debrief Management Team meeting.

Q4 If you have not appointed a SPoC for learning please indicate why.

N/A, please refer to answer provided for Q1.

If I can be of any further assistance please do not hesitate to contact me quoting reference NFRS2019-87-98.

Yours sincerely

Service Information Team Leader

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If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Moulton Logistics Centre
Moulton Way
Northampton
NN3 6XJ

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF