



Northamptonshire Fire and Rescue Service

Please ask for: Service Information Team Leader
Tel: 01604 797000
Our ref:
Your ref: N/A
Date: 11 September 2019
If you have any difficulty in obtaining the above telephone number please email enquiries@northantsfire.gov.uk.

Dear

Re: Request for information (our ref: NFRS2019-77-79)

I am writing in response to your request for information under the Freedom of Information Act 2000, received 14 August 2019. Our response is provided below:

This request relates to the organisation's contracts around ICT contract(s) for server hardware maintenance, server virtualisation licenses and maintenance and Storage Area Network (SAN) maintenance/support, which may include:

- *Server hardware maintenance - contracts relating to the support and maintenance of the organisation's physical servers*
- *Virtualisation maintenance/support/licensing (VMware, Solaris, Unix, Linux, Windows Server)*
- *SAN maintenance/support (EMC, NetApp etc.)*

For each of the type of contract described above, please can you provide me with the following data; if there is more than one contract please split the information for each separate supplier this includes annual spend.

Q1 *What is the contract title(s)*

Northamptonshire Fire and Rescue Service (NFRS) does not have maintenance support contracts in place.

Q2 *Type of contracts - please provide one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN.*

Please refer to the answer provided for Q1.

Q3 *Existing/current supplier - what is the supplier name for each contract?*

Please refer to the answer provided for Q1.

Q4 *What is the brand of hardware or software?*

NFRS use the brand HP.

Q5 *What is the operating system / software (platform) (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) used by the organisation?*

NFRS use a Microsoft Windows Server.

Q6 *What is the most recent annual spend for this contract?*

N/A

Q7 *What is the contract duration? (Please can you also include notes if the contract includes any contract extension periods)*

N/A

Q8 *What date does the contract expire?*

N/A

Q9 *When is the contract review date? (An approximate date of when the organisation is planning to review this particular contract)*

N/A

Q10 *In what month and year were the most/bulk of servers purchased?*

In NFRS, the most/a bulk of our servers were purchased in June 2014.

Q11 *What is the number of physical servers in the organisation?*

There are 7 physical servers within NFRS.

Q12 *What is the number of virtual servers in the organisation?*

There are 60 virtual servers within NFRS.

Q13 *Please provide a brief description of the service provided under this contract. Please do not just put maintenance I need at least a sentence.*

N/A

Q14 *Who is the contract owner? (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)*

The person responsible in NFRS for reviewing/renewing IT contracts is our Information and Communications Systems Manager, Simon Iddon. Email address is: siddon@northantsfire.gov.uk and contact number 01604 797044.

If I can be of any further assistance please do not hesitate to contact me quoting reference NFRS2019-77-79.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email enquiries@northantsfire.gov.uk or alternatively write to the address below:

Service Information Manager
Northamptonshire Fire and Rescue Service
Moulton Logistics Centre
Moulton Way
Northampton
NN3 6XJ

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF