



## Northamptonshire Fire and Rescue Service

**Please ask for:** Service Information Team Leader  
**Tel:** 01604 797000  
**Our Ref:**  
**Date:** 04 February 2019  
If you have any difficulty in obtaining the above telephone number please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk).

Dear

### **Re: Request for information (our ref: FR143-150)**

I am writing in response to your request for information under the Freedom of Information Act 2000, received 11 January 2019. Our response is provided below:

*Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:*

- *Support and Maintenance- e.g. switches, router, software etc*
- *Managed - If this includes services than just LAN.*

*Q1 Contract type: Managed or Maintenance?*

The Northamptonshire Fire and Rescue Service (NFRS) contract type is for maintenance.

*Q2 Existing supplier: Who is the current supplier?*

Our current supplier is Spitfire.

*Q3 Annual spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.*

NFRS [expenditure over £500](#) prior to 01 January 2019 is publicly available under transparency on the Northamptonshire County Council (NCC) website. The data can be filtered and the supplier name 'Spitfire' can be searched.

*Q4 Number of users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*

There are 650 users within NFRS.

*Q5 Number of sites: The number of sites, where equipment is supported by each contract.*

There are 25 sites supported by the contract.

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Moulton Way  
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*Q6 Hardware Brand: What is the hardware brand of the LAN equipment?*

The hardware brand is Cisco.

*Q7 Contract description: Please provide me with a brief description of the overall contract.*

Supply/install MPLS network and P2P links.

*Q8 Contract duration: What is the duration of the contract is and can you please also include any extensions this may include.*

The contract duration is 3 years.

*Q9 Contract expiry date: When does the contract expire?*

The contract expires in 2022.

*Q10 Contract review date: When will the organisation is planning to review the contract?*

NFRS will review the contract in 2021.

*Q11 Responsible Officer: Contact details including name, job title, contact number and email address?*

Simon Iddon, Information and Communications Systems Manager,  
[siddon@northantsfire.gov.uk](mailto:siddon@northantsfire.gov.uk)

If I can be of any further assistance please do not hesitate to contact me quoting reference FR143-150.

Yours sincerely

Service Information Team Leader

If you are unhappy with the response, you can ask the Service to review it. To do this, please email [enquiries@northantsfire.gov.uk](mailto:enquiries@northantsfire.gov.uk) or alternatively write to the address below:

Service Information Manager  
Northamptonshire Fire and Rescue Service  
Moulton Logistics Centre  
Moulton Way  
Northampton  
NN3 6XJ

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the Information Commissioner for a decision at the following address:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

