



Northamptonshire
Fire and Rescue
Service



NHS
East Midlands
Ambulance Service
NHS Trust



Volunteer Community Safety Advocate Level 1

Purpose of role:

To support Northamptonshire Emergency Services in delivering key Community Safety messages and to participate in initiatives and campaigns in the local area.

Key Activities:

Volunteers take part in a wide range of activities, including:

- Acting as community engagement “champions”, spreading the word on fire, road, water, health safety as well as supporting crime prevention activities amongst target groups (e.g. elderly, specific at risk communities) through a variety of means, such as attending events, supporting operational crews to deliver safety messages and supporting visits to emergency services premises by community groups.
- Targeted activities in a specific area, including leaflet distribution, generating Home Safety Visit referrals (HSV). Attending open days and community events.
- Be a contact between Northamptonshire’s Emergency Services and other organisations by attending meetings and events and reporting information back to key personnel.
- Contacting individuals and organisations that have had some contact with the Emergency Services to ask about their experiences.
- Distributing targeted information (letters and leaflets) to local communities and businesses.
- Undertaking activities to help Northamptonshire Emergency Services keep our community and business contact information up to date.
- Other general community safety activities, especially in conjunction with partner agencies such as local authorities, Environment Agency, Public Health.

Experience/skills/qualifications required for the role:

- Good interpersonal skills and confidence when speaking to the public
- The ability to acquire and develop (with training) a good understanding of community safety messages.
- Ability to work well within a team and to follow instructions.
- Commitment and reliability



- Commitment to wear uniform (supplied) where necessary and maintain a smart appearance when representing the Emergency Services
- To behave in a manner that reflects the professionalism of Northamptonshire Emergency Services

Support and Training given:

All Northamptonshire Emergency Services Volunteers (NESV) will undertake a one day or two evening induction course before undertaking any duties.

Training will be given by means of a short course followed by mentoring by a staff member. Initially Volunteers will accompany staff members and then, if feasible will work in pairs with staff guidance. Depending upon your role you may then work alone with appropriate risk assessment in place (this will ordinarily only be to attend daytime meetings or if working from home).

All Volunteers will undertake the necessary checks associated with the role they undertake. This could be DBS, advanced DBS or a level of Police vetting. No unnecessary checks will take place and we would encourage you to have a conversation with us if you have concerns. We wish volunteering opportunities to be as inclusive as possible. We recognise that people have taken many different journeys to get to where they are today and we value the life experiences gained along the way. Our duty is obviously to ensure the safety of our communities and so, obviously, that must always take precedence.

Location:

We operate throughout Northamptonshire and so the volunteering opportunities could occur anywhere within the county. You will be offered the opportunity to volunteer based on what you are volunteering for rather than where it is. If you feel that it is too far to travel you can always decline the offer, we don't mind!

Time commitment:

To be agreed with your allocated mentor, but suggested an average of 8 hours a month at times suitable to yourself and the Emergency Services.

Responsible to:

The NESV co-ordinators. They are answerable to a steering group made up of officers from each of the Emergency Services and Volunteers

If you are interested in Volunteering for this role please visit:

<http://apply.northants-volunteers.org.uk/>

